

# MS dialogues: Persuading and getting persuaded

A model of social network debates that  
reconciles arguments and trust

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# Background

- Model social networks debates using formal argumentation
- Rich bibliography on many related topics in argumentation
  - Argumentation in multi-agent systems
  - Persuasion dialogues
  - (and many other types of dialogues)
  - Outcomes of multi-party persuasion
  - Argumentation and trust
  - Argumentation to formalize/help/support/... online debates
  - Bottom-up argumentation
- Mainly in artificial societies settings (except last two items)
- Focus on formal properties
- Here: attempt to use argumentation to operationalize models of human interaction developed in cognitive sciences

# Mercier & Sperber

## *Argumentative theory of reasoning*

- Emergence of reasoning best understood in the framework of evolution of human communication
- Function of reasoning is argumentative
- Reasoning enables people to exchange arguments that, on the whole, make communication more reliable and hence more advantageous
- Epistemic vigilance
  - Coherence setting
  - Trust calibration

# Agent reasoning

- Dung's framework
  - Arguments
  - Attacks
- Admissible extensions
- Conflict-free semantics
- May have more than one extension
- Same set of arguments, different idea of attacks

*(a) sugar mills produce as much as windmills produce, and at half the cost. Therefore, sugar mills are preferable to windmills.*

*(b) recent studies show that windmills are much more energy-efficient than sugar mills. Therefore, windmills are preferable to sugar mills.*

# MS Dialogues: principles

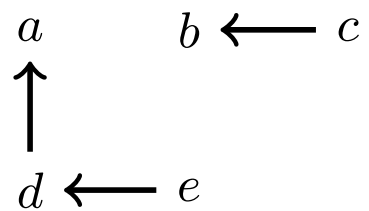
- Agents use argumentative reasoning, to establish coherence of information in the posts, against their own beliefs.
- An author's input to a dialogue is coherent with the author's beliefs, i.e., it belongs to her AF or to the conclusions that can be reasonably drawn from it.
- Agents evaluate posts using mechanisms for epistemic vigilance, based on argumentation and trust.
- The trust of an agent towards another may change dynamically as the dialogue evolves.
- If a post is incoherent with the recipient agent's beliefs:
  - If the recipient trusts the post's author → belief revision to assimilate the new beliefs, while maintaining coherence;
  - If the recipient does not trust the post's author → either engage in an MS dialogue with the post's author, by producing arguments against the post, or simply ignore the post.
    - In turn, the author can produce arguments for her claims, and encourage the recipient to examine, evaluate, and accept these arguments.
    - ...

# MS Dialogues: an example

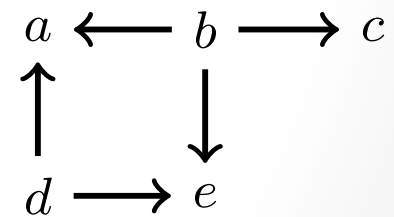
<p>(a) <math>AF_A</math></p> $\begin{array}{ccccc} a & & b & \leftarrow & c \\ \uparrow & & & & \\ d & \leftarrow & e & & \end{array}$	<p>(b)</p> $\begin{array}{ccccc} a & \leftarrow & b & \leftarrow & c \\ \uparrow & & & & \\ d & \leftarrow & e & & \end{array}$	<p>(c)</p> $\begin{array}{ccccc} a & \leftarrow & b & \leftrightarrow & c \\ \uparrow & & & & \\ d & \leftarrow & e & & \end{array}$	<p>(d)</p> $\begin{array}{ccccc} a & \leftarrow & b & \leftrightarrow & c \\ \uparrow & & & \downarrow & \\ d & \leftarrow & e & & \end{array}$	<p>(e)</p> $\begin{array}{ccccc} a & \leftarrow & b & \leftrightarrow & c \\ \uparrow & & & \downarrow & \\ d & \leftrightarrow & e & & \end{array}$
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<p>(k)</p> $\begin{array}{ccccc} a & & b & & c \\ \uparrow & & & & \\ d & & e & & \end{array}$	<p>(l)</p> $\begin{array}{ccccc} a & \leftarrow & b & & c \\ \uparrow & & & & \\ d & & e & & \end{array}$	<p>(m)</p> $\begin{array}{ccccc} a & \leftarrow & b & \rightarrow & c \\ \uparrow & & & & \\ d & & e & & \end{array}$	<p>(n)</p> $\begin{array}{ccccc} a & \leftarrow & b & \rightarrow & c \\ \uparrow & & & \downarrow & \\ d & & e & & \end{array}$	<p>(o) <math>AF_B</math></p> $\begin{array}{ccccc} a & \leftarrow & b & \rightarrow & c \\ \uparrow & & & \downarrow & \\ d & \rightarrow & e & & \end{array}$

# MS Dialogues: an example

(a)  $AF_A$



(o)  $AF_B$



# Dialogue rules

- Initiate **[a]**
- React to initiate
  - agree: *ok*
  - trust: revise and *ok*
  - distrust: attack (and again)
- React to attack **[b→a]**
  - know attack: counter (recent or past attack)
  - don't:
    - trust: revise and reconsider (*ok* or attack)
    - don't trust: rebut
- React to rebut **[-(b→a)]**
  - trust: revise and reconsider (*ok* or attack)
  - don't trust: *sorry*



# Belief revision

- Revision of argumentation framework
  - Purpose: include information from trusted party
  - Context: human-like debate
  - Not necessarily following AGM postulates
  - Simple way: focus on attack relations between two arguments only, assuming position of counterpart
  - Conservative solution

# Properties of MS Dialogues

1. MS dialogues respect agent autonomy
2. If used conservative belief revision operator, polarization does not increase
  - Conservative: no attacks artificially added or removed
3. MS dialogues stay focussed
4. Flow of dialogue is guaranteed
  - If disagreement, there exist a relevant attack
5. Agents can exhaustively express all objections to claim
6. Termination in finite number of steps
  - Upper bound is maximum number of edges

# Implementation: NetArg

- NetLogo model
- Uses ConArg [Santini & Bistarelli]
- Supports many semantics, including weighted AFs
- Done some experiments
- Poster on Wednesday morning session
- Demo on Thursday afternoon session

# Conclusions

- Recent research trend in argumentation
- Interdisciplinary effort to capture bottom-up nature of debates occurring in social networks
- Motivating context is social simulation
  - Effort to reach out to sociologists
  - Presentation at ESSA 2013 (<http://www.essa2013.org>)
- Many avenues for further research (and collaborations)
  - Evaluation using data from online debates (methodology?)
  - Organizing human authored arguments into Dung-style frameworks
  - Distance between argumentation frameworks
    - Recent work on quantifying disagreement within a single AF
  - Revision of argumentation frameworks
  - Novel integration of argumentation and trust (dialogues)

## Special Sessions

### Argumentation Technologies

#### Session Organisers:

- [Paolo Torroni](#), University of Bologna, Italy
- [Stefan Woltran](#), Vienna University of Technology, Austria

Argumentation is an important and exciting topic in Artificial Intelligence, where uses of argumentation have increased in recent years, throughout a variety of subdisciplines. Research activities range from theory to applications. The CLIMA XIV Special Session on Argumentation Technologies is intended to be a forum to discuss concepts, theories, methodologies, and applications of computational models of argumentation.

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# Thank you!!!

Further comments and questions:

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AAMAS Poster & Demo