

Agent-Oriented Software Engineering

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Outline

- Part 1: What is Agent-Oriented Software Engineering (AOSE)
 - Why it is important
 - Key concepts.
- Part 2: Agent-methodologies
 - Key Concepts
 - The Gaia Methodology
 - Case Study
- Part 3: Implementing agents
 - Intra-agent vs. inter-agent issues
 - Multiagent infrastructures
- Part 4: Conclusions and Open Research directions.

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Part 1

- What is Agent-Oriented Software Engineering

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What is Software Engineering

- Software is pervasive and critical:
 - It cannot be built without a disciplined, engineered, approach
- There is a need to model and engineer both:
 - The development process:
 - Controllable, well documented, and reproducible ways of producing software;
 - The software:
 - Well-defined quality level (e.g., % of errors and performances);
 - Enabling reuse and maintenance.
- Requires:
 - Methodologies → Abstractions, and tools.

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Software Engineering Abstractions

- Software deals with "abstract" entities, having a real-world counterpart:
 - Numbers, dates, names, persons, documents ...
- In what terms should we model them in software?
 - Data, functions, objects, agents ...
 - I.e., what are the **ABSTRACTIONS** that we have to use to model software?
- May depend on the available technologies!
 - Use OO abstractions for OO programming envs.;
 - Not necessarily: use OO abstractions because they are better, even for COBOL programming envs.

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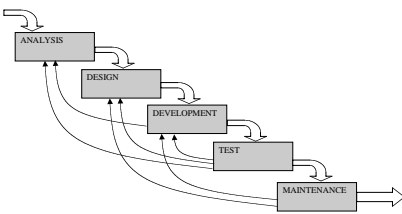
Methodologies

- A methodology for software development:
 - Is intended to give discipline to software development.
 - Defines the abstractions to use to model software:
 - Data-oriented methodologies, object-oriented ones ...
 - Define the MINDSET of the methodology.
 - Disciplines the software process:
 - What to produce and when;
 - Which artifacts to produce.

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The Classical “Cascade” Process

- The phases of software development:
 - Independent of programming paradigm;
 - Methodologies are typically organized around this classical process.
 - Inputs, outputs, internal activities of “phases”



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Tools

- Notation tools:
 - To represent the outcomes of the software development phases:
 - Diagrams, equations, figures ...
- Formal models:
 - To prove properties of software prior to development
 - Lambda and pi calculus, UNITY, Petri-nets, Z
- CASE (Computer Aided Software Engineering) tools:
 - Based on notations and models, to facilitate activities:
 - Simulators, rapid prototyping, code generators.

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Example: Object-oriented Software Engineering (OOSE)

- Abstractions:
 - Objects, classes, inheritance, services.
- Methodologies:
 - Object-oriented analysis and design, RUP, OPEN, etc...;
 - Centered around the object-oriented abstractions.
- Tools (Modeling Techniques):
 - UML (standard), E-R, class lattices, finite state automata, visual languages ...

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Why Agent-Oriented Software Engineering?

- Software engineering is necessary to discipline:
 - Software systems and software processes;
 - Any approach relies on a set of abstractions and on related methodologies and tools
- Agent-based computing:
 - Introduces novel abstractions
 - Requires clarifying the set of necessary abstractions
 - Requires adapting methodologies and producing new tools
- Novel, specific agent-oriented software engineering approaches are needed!

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What are Agents?

- There has been some debate
 - On what an agent is, and what could be appropriately called an agent
- Two main viewpoints (centered on different perspectives on autonomy):
 - The (strong) Artificial Intelligence viewpoint:
 - An agent must be, proactive, intelligent, and it must converse instead of doing client-server computing
 - The (weak) Software Engineering Viewpoint
 - An agent is a software component with internal (either reactive or proactive) threads of execution, and that can be engaged in complex and stateful interactions protocols

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What are Multiagent Systems?

- Again....
 - The (strong) artificial intelligence viewpoint
 - A multiagent system is a society of individuals (AI software agents) that interact by exchanging knowledge and by negotiating with each other to achieve either their own interest or some global goal
 - The (weak) software engineering viewpoint
 - A multiagent system is a software systems made up of multiple independent and encapsulated loci of control (i.e., the agents) interacting with each other in the context of a specific application viewpoint....

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The SE Viewpoint on Agent-oriented Computing

- We commit to it because:
 - It focuses on the characteristics of agents that have impact on software development
 - Concurrency, interaction, multiple loci of control
 - Intelligence can be seen as a peculiar form of control independence; conversations as a peculiar form of interaction
 - It is much more general:
 - Does not exclude the strong AI viewpoint
 - Several software systems, even if never conceived as agents-based one, can be indeed characterised in terms of weak multi-agent systems
- Let's better characterize the SE perspective on agents...

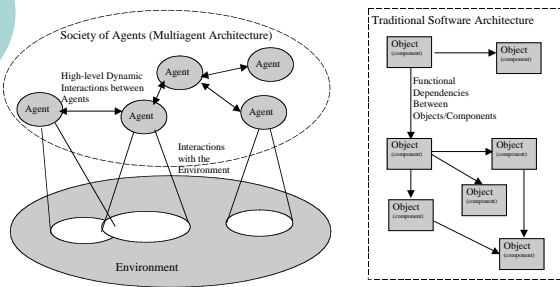
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SE Implications of Agent Characteristics

- **Autonomy**
 - Control encapsulation as a dimension of modularity
 - Conceptually simpler to tackle than a single (or multiple inter-dependent) locus of control
- **Situatedness**
 - Clear separation of concerns between:
 - the active computational parts of the system (the agents)
 - the resources of the environment
- **Sociality**
 - Not a single characterising protocol of interaction (e.g., client-server)
 - Interaction protocols as an additional SE dimension
- **Openness**
 - Controlling self-interested agents, malicious behaviors, and badly programmed agents
 - Dynamic re-organization of software architecture
- **Mobility and Locality**
 - Additional dimension of autonomous behavior
 - Improve locality in interactions

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MAS vs. OOSE Characterisation



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Agent-Oriented Abstractions

- The development of a multiagent system should fruitfully exploit **abstractions** coherent with the above characterization:
 - **Agents**, autonomous entities, independent loci of control, situated in an environment, interacting with each other
 - **Environment**, the world of resources agents perceive
 - **Interaction protocols**, as the acts of interactions between agents
- In addition, there may be the need of abstracting:
 - The **local context** where an agent lives (e.g., a sub-organization of agents) to handle mobility & openness
- Such abstractions translates into concrete entities of the software system

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Agent-Oriented Methodologies

- There is need for SE methodologies
 - Centered around specific agent-oriented abstractions
 - E.g., Agents, environments, interaction protocols
 - The adoption of OO methodologies would produce mismatches
 - Classes, objects, client-servers: little to do with agents!
- Each methodology may introduce further abstractions
 - Around which to model software and to organize the software process
 - E.g., roles, organizations, responsibilities, beliefs, desires and intentions...
 - Not directly translating into concrete entities of the software system
 - E.g. the concept of role is an aspect of an agent, not an agent

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Agent-Oriented Tools

- SE requires tools to
 - represent software
 - E.g., interaction diagrams, E-R diagrams, etc.
 - verify properties
 - E.g., petri nets, formal notations, etc.
- AOSE requires
 - Specific agent-oriented tools
 - E.g., UML per se is not suitable to model agent systems and their interactions (object-oriented abstractions not agent-oriented ones)

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Why Agents and Multiagent Systems?

- Other lectures may have already outlined the advantages of (intelligent) agents and of multiagent systems, and their possible applications
 - Autonomy for delegation (do work on our behalf)
 - Monitor our environments
 - More efficient interaction and resource management
- Here, we state that
 - **Agent-based computing, and the abstractions it uses, represent a new and general-purpose software engineering paradigm!**

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There is much more to agent-oriented software engineering

- AOSE is not only for “agent systems.”
 - Most of today’s software systems have characteristics that are very similar to those of agents and multiagent systems
 - The agent abstractions, the methodologies, and the tools of AOSE suit such software systems
- AOSE is suitable for a wide class of scenarios and applications!
 - Agents’ “artificial Intelligence” features may be important but are not central
- But of course...
 - AOSE may sometimes be too “high-level” for simple complex systems...

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Agents and Multiagent Systems are (Virtually) Everywhere!

- Examples of components that can be modelled (and **observed**) in terms of agents:
 - Autonomous network processes;
 - Computing-based sensors;
 - PDAs;
 - Robots.
- Example of software systems that can be modelled as multiagent systems:
 - Internet applications;
 - P2P systems;
 - Sensor networks;
 - Pervasive computing systems.

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Summarizing

- A software engineering paradigm defines:
 - The mindset, the set of abstractions to be used in software development and, consequently,
 - Methodologies and tools
 - The range of applicability
- Agent-oriented software engineering defines
 - Abstractions of agents, environment, interaction protocols, context
 - Of course, also specific methodologies and tools (in the following of the tutorial)
 - Appears to be applicable to a very wide range of distributed computing applications....

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Part 2

- Agent-oriented Methodologies
- The Gaia Methodology

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What is a methodology ?

To evaluate a methodology, we need to recall what a methodology is:

- 1: a body of methods, rules, and postulates employed by a discipline: a particular procedure or set of procedures
- 2 : the analysis of the principles or procedures of inquiry in a particular field

(Merriam-Webster)

- But when referring to software:
 - A methodology is the set of guidelines for covering the whole lifecycle of system development both technically and managerially.

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Agent-oriented Methodologies

- They have the goal of
 - Guiding in the process of developing a multiagent systems
 - Starting from collection of requirements, to analysis, to design, and possibly to implementation
- An agent-oriented methodology defines the abstractions to use to model software:
 - Typically, agents, environments, protocols..
 - Plus additional methodology-specific abstractions
- And disciplines the software process:
 - What models and artifacts to produce and when
 - Model: an abstract representation of some aspect of interest of the software
 - Artifact: documents describing the characteristic of the software

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Agent-oriented Methodologies

- A Variety of Methodology exists and have been proposed so far
 - Gaia (Zambonelli, Jennings, Wooldridge)
 - Prometheus (Winikoff and Pagdam)
 - SODA (Omicini)
 - ADELFE (Gleizes)
 - Etc.
- Exploiting abstractions that made them more suited to specific scenarios or to others..
- We focus on Gaia because is the reference one (i.e., the one any new proposal compares to) and the more general one
 - Ok, I am not an impartial judge..

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The Gaia Methodology

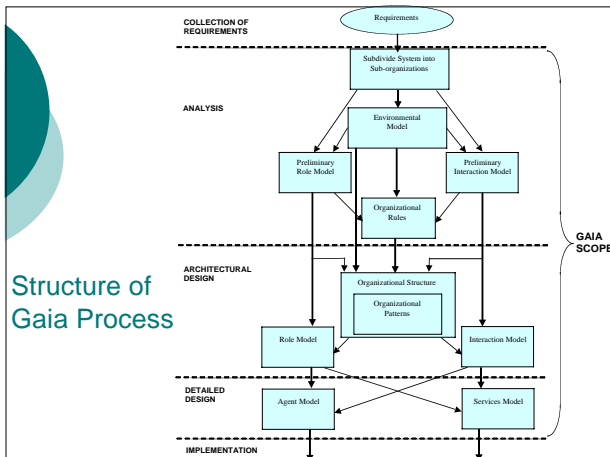
- It is "THE" AOSE Methodology
 - Firstly proposed by Jennings and Wooldridge in 1999
 - Extended and modified by Zambonelli in 2000
 - Final Stable Version in 2003 by Zambonelli, Jennings, Wooldridge
 - Many other researchers are working towards further extensions...
- Key Goals
 - Starting from the requirements (what one wants a software system to do)
 - Guide developers to a well-defined design for the multiagent system
 - The programmers can easily implement
 - Able to model and deal with the characteristics of complex and open multiagent systems

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Key Characteristics of Gaia

- Exploits organizational abstractions
 - Conceive a multiagent systems as an organization of individual, each of which playing specific roles in that organization
 - And interacting accordingly to its role
- Introduces a clear set of abstractions
 - Roles, organizational rules, organizational structures
 - Useful to understand and model complex and open multiagent systems
- Abstract from implementation issues

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A Case Study: Distributed Project Review

- The ministry for research publish a call for funding research
 - Scientists must "submit" a research proposal, e.g., in the form of a scientific article (paper)
- A number of scientists (called reviewers or referees) review the papers and give marks
 - It has to complete a document called "review form"
 - To ensure fairness, the reviewers must be anonymous, expert, and must be willing to do the review,
 - Also, each project should receive a minimum number of review from different scientists
- Eventually, all accepted project/papers will sign a contract, will receive the funds, and will publish the results on a book

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The Case Study: Why Agents?

- It is a typical case of distributed workflow management
 - There are actions to do on common documents
 - According to specific rules
- Each of the human actors involved in the process
 - Could be supported by a personal agents
 - Helping him to submit documents, filling in, respect deadlines, etc.
- Let's see how we could develop this using the Gaia methodology..

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Gaia Analysis (1)

- Once we know what the problem to solve is
- **First: Sub-organizations**
 - See if it can easily conceived as a set of loosely interacting problems
 - To be devoted to different sub-organization
 - And let's focus on the different sub-organizations
 - "Divide et impera"
- **Second: Environment**
 - Analyze the operational environment
 - See how it can be modeled in terms of an agent environment
 - Resources to be accessed and how
 - So as to obtain an "environmental" model

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Case Study Analysis (1)

- **First: Sub-organizations**
 - There are clearly different organizations in time
 - The submission of paper,
 - The review of paper
 - The Contractual phase for accepted ones
- **Second: Environment**
 - The environment is clearly a computational environment of digital resources
 - Filled in with papers and review forms
 - And possible with "user profiles" describing the attitudes, expertises, and possibly the conflicts of interest of scientists

main papers[0..*] = &mainofabstract / all papers submitted for review
change review[0..*] = &mainofabstract / review for the submitted papers

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Gaia Analysis (2)

- **Third: Roles**
 - See what "roles" must be played in the organization
 - A role defines a "responsibility" center in the organization, with a set of expected behaviors
 - So that its goals can be achieved
 - Defines the attributes and the responsibility of each role, reasoning in terms of "sub-goals"
 - So as to define the "role model", i.e., the list specifying the characteristics of the various roles
- **Fourth: Protocols**
 - See how roles must interact with each other so as to fulfill expectations
 - Analyze these interaction protocols
 - So as to define an "interaction model", i.e., the list specifying the characteristics of the various protocols

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Case Study Analysis (2)

- **Third: Roles**
 - There are clearly such roles such as
 - "chair" (who received submissions and control the review process)
 - "author" (who send submissions)
 - "reviewer" (who receive papers to review and send back review forms)
 - Each with different permissions related to the environment (e.g., authors cannot access review forms) and with different responsibilities (reviewers must fill in the review form in due time)
- **Fourth: Protocols**
 - Protocols can be easily identified
 - "submit paper FROM author TO chair"
 - "send paper to review FROM chair TO"
 - Etc.

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Gaia Analysis (3)

- **Fifth: Organizational Rules**
 - Analyze what "global" rules exists in the system that should rule all the interactions and the behavior between roles
 - These defines sorts of "social rules" or "laws" to be enacted in the organization
 - The list of all identified rules, that we call "organizational rules", define the last model of the analysis

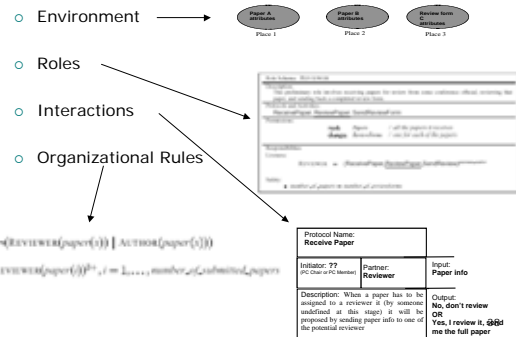
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Case Study Analysis (3)

- **Fifth: Organizational Rules**
 - The process should clearly occur according to some rules ensuring fairness of the process
 - An author should not also act as reviewer for his own projects, or for those of his "friends"
 - A reviewer should not give two review for the same project
 - Each project should receive the same minimal number of review
 - And other you may think of...

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Gaia Analysis: Graphical Representation of Models



From Analysis to Design

- Once all the analysis model are in place
 - We can start reasoning at how organizing them into a concrete architecture
- An "agent architecture" in Gaia is
 - A full specification of the **structure of the organization**
 - With full specifications on all the roles involved
 - With full specification on all interaction involved
- It is important to note that in Gaia
 - Role and Interaction models are "preliminar"
 - They cannot be completed without choosing the final structure of the organization
 - Defining all patterns of interactions
 - Introducing further "organizational" roles
 - Arranging the structure so that the organizational rules are properly enacted

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From Analysis to Design in the Case Study

- The final organizational of the review process may imply
 - Multi-level hierarchies to select papers (if there are a lot of submissions the "chair" must be supported by "co-chairs")
 - A Negotiation process to select reviewers (it is a difficult process, and agent could help in that to match papers with appropriate reviewers)
 - A structure that avoid cheating (where an authors is somehow allowed to act as reviewer of its own project)
- Then, it is clear that the analysis could not have determines the final structure and a definitive listing of roles and protocols

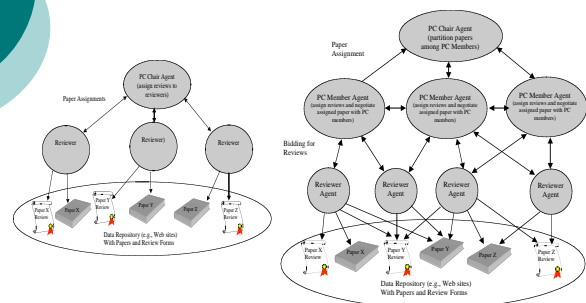
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Gaia Architecture Design (1)

- Aimed at determining the final architecture of the system
- The architecture, i.e., the organizational structure consists in
 - The **topology** of interaction of all roles involved
 - Hierarchies, Collectives, Multilevel...
 - Which roles interact with which
 - The "**control regime**" of interactions
 - What type of interactions? Why?
 - Control interactions, Work partitioning, work specialization, negotiations, open markets, etc.

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Case Study: Possible Organizational Structures



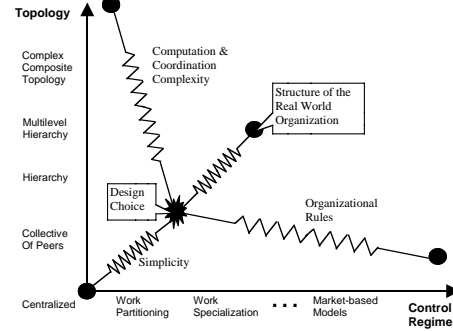
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Gaia Architecture Design (2)

- What “forces” determines/influence the organizational structure?
- Simplicity
 - Simple structures are always preferable
- The Real-World organization
 - Trying to mimic the real-world organization minimizes conceptual complexity
- Complexity of the problem
 - Calls for distributed structures, with many components involved
- The need to enact organizational rules with small effort
 - Calls for exploiting negotiations as much as possible,
 - Also to deal with open systems,

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Choosing the Organizational Structure



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Gaia Architecture Design (3)

- It is important to note that in the definition of the organizational structure
 - This can be composed from a set of known “organizational patterns”
 - So that previous experiences can be re-used
- Once the organizational structure is decided
 - Complete the role model
 - Additional roles may have been introduced due to the specific structure chosen
- Complete the interaction model
 - To account for all interactions between all roles in a detailed way

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Gaia Detailed Design

- Devoted to transform “roles” and “interaction protocols” into more concrete components, easy to be implemented
- Roles becomes agents
 - With internal knowledge, a context, internal activities, and services to be provided
 - Sometimes, it is possibly thinking at compacting the execution of several roles into a single agent
 - Clearly, we can define “agent classes” and see what and how many instances for these classes must be created
- Interaction protocols becomes sequence of messages
 - To be exchanged between specific agents
 - Having specific content and ontologies
- And the final specifications go to the programmers...

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About Gaia Notations

- Gaia adopt a custom notation for its models
 - However, Gaia does not prescribe this
 - Any other graphical or textual notations (e.g. UML or whatever) can be used or can complement the Gaia one

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Part 3:

- Implementation Issues and Multiagent Infrastructures

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Issues in Implementing Agents and Multiagent Systems

- How can we move from agent-based design to concrete agent code?
- Methodologies should abstract from:
 - Internal agent architecture
 - Communication architecture
 - Implementation tools
- However, depending on tools the effort from design to implementation changes:
 - It depends on how much abstractions are close to the abstractions of agent-oriented design
 - The methodology could strongly invite to exploit a specific infrastructure

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Intra-agent Issues: Implementing Agents

- We have two main categories of tools to implement agents:
 - Object-oriented tools: are very much related to the object-oriented approach, e.g., Aglet;
 - BDI toolkits: are based on the BDI model (e.g., Jade).
- The choice of the tool to adopt is hard and there is no general answer:
 - Performances;
 - Maintenance;
 - ... and many other issues.
- We have already discussed about Aglets and JADE agent implementation models, so we skip them now...

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Inter-agent Issues: Implementing Multiagent Systems

- Inter-agent implementation aspects are orthogonal to intra-agent ones
 - Given a set of agents
 - With internal architecture
 - With specified interaction patterns
 - How can we glue them together?
 - Letting agents know each other
 - How to enable interactions?
 - Promoting spontaneous interoperability
 - How to rule interactions?
 - Preventing malicious or self-interested behaviours?

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Multiagent Infrastructures

- Enabling and ruling interactions is mostly a matter of the **infrastructure**
- The **"middleware"** layer supporting communication and coordination activities
 - Not simply a passive layer
 - But a layer of communication and coordination middleware "services"
 - Actively supporting the execution of interaction protocols
 - Providing for helping agents move in unknown worlds
 - Providing for proactively controlling, and possibly influencing interactions

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Communication vs. Coordination Infrastructures

- Communication Infrastructures
 - Middleware layer mainly devoted to provide communication facilities
 - Routing messages, facilitators, etc.
 - FIPA defines a communication infrastructure
 - Communication enabling
- Coordination Infrastructure
 - Middleware layer mainly devoted to orchestrate interactions
 - Synchronization, and constraints on interactions
 - MARS and Tucson are coordination infrastructures
 - Activities ruling

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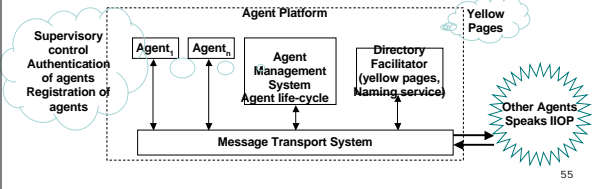
Communication Infrastructure

- Agent in a MAS have to interact with each other, requiring
 - Finding other agents
 - Directory services in the infrastructure keep track of which agents are around, and what are their characteristics (e.g., services provided)
 - Re-routing message
 - Facilitator agents (parts of the infrastructure) can
 - receive messages to be delivered to agents with specific characteristics, and re-route them
 - Control on ACL protocols
 - The execution of a single protocol can be controlled in terms of a finite state machine

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FIPA Specifications for Communication Infrastructures

- The Foundation for Intelligent Physical Agents
- Specifies STANDARDS for multiagent infrastructures
 - to interoperate and be managed
- Formally specified ACL
 - Specifies encoding, semantics, and pragmatics of messages
- Includes: mobility, security, ontology, Human-Agent comm.
- FIPA reference architecture (see below)



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JADE (Java Agent DEvelopment Framework)

- JADE – A FIPA-compliant Agent Framework
 - <http://sharon.cse.it/projects/jade/>
- Is a software framework
 - simplifies the implementation of multi-agent systems
 - Attempts to be very efficient
 - Fully implemented in Java and fully distributed under LGPL
 - Mostly oriented to **AGENT COMMUNICATIONS** (via ACL)
- Definitely the most used systems
 - AND IT IS ITALIAN!!!
 - Developed by UNIPR and TELECOM-IT

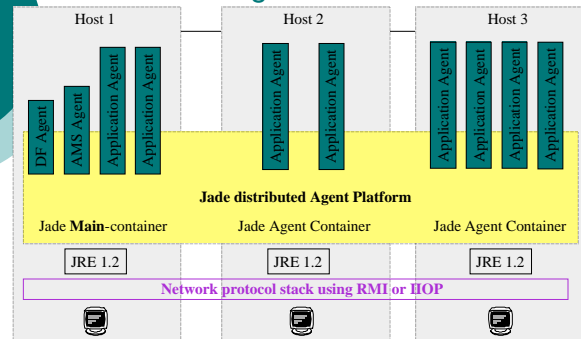


JADE continued

- Is the middleware for MAS (Multi-Agent Systems)
 - Target users: agent programmers for MAS
 - Agent services
 - life-cycle (to handle creation and death of agents), yellow-pages (naming service), message transport (to have different platforms interoperate)
 - Agent Communication Languages
 - Support for Speech Act and Negotiation protocols
 - Support for Shared Ontologies
 - Tools to support debugging phase
 - remote monitoring agent, dummy agent, sniffer agent
 - Designed to support scalability
 - (from debugging to deployment)
 - from small scale to large scale

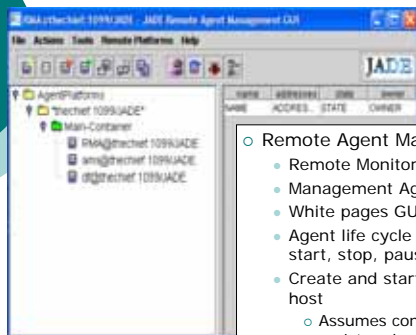
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Distributed architecture of a JADE Agent Platform



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JADE Agent Platform - GUI



- Remote Agent Management
 - Remote Monitoring Agent
 - Management Agent
 - White pages GUI – to find agents
 - Agent life cycle handling allowing start, stop, pause, migrate, etc.
 - Create and start agents on remote host
 - Assumes container already registered
- Naturally uses ACL for communication

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JADE Communication Sub-system

- Every agent has a private queue of ACL messages created and filled by the JADE communication sub-system
- Designed as a chameleon to achieve the lowest cost for message passing
 - The mechanism is selected according to the situation
 - The overheads depend on the receiver's location and the cache status
- If you send a message to another agent and the sub-system can't find target, then it sends it to the AMS to handle
- Graphics tools to analyse agent communications

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JADE Interaction Protocols

- Interaction protocols are the FIPA way to manage interactions.
- JADE provides support for FIPA generic interaction protocols, e.g.:
 - FIPA Contract net;
 - FIPA English and Dutch auctions.
- JADE implements interaction protocols as FSM behaviors.
- Graphics Tools to Analyse Protocols



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Software Engineering with Communication Infrastructures

- All application problems are to be identified and designed in terms of
 - Internal agent behaviors and inter-agent interaction protocols
 - These include, from the intra-agent engineering viewpoint:
 - Controlling the global interactions
 - Controlling self-interested behaviours
- Advantages:
 - All in the system is an agents
 - The engineering of the system does not imply the engineering of the infrastructure
 - A standard has already emerged (FIPA)
- Drawbacks:
 - The design is hardly re-tunable
 - Global problems spread into internal agents' code

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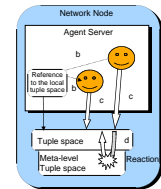
Coordination Infrastructures

- The infrastructure is more than a support to communication
 - Other than enabling interactions...
 - It can embed the "laws" to which interaction must obey
 - E.g., to specify which agents can execute which protocols and when
 - E.g., Gaia organizational rules
 - It can control the adherence of the MAS behavior to the laws
 - E.g., to prevent malicious behaviors
 - Such laws can be re-configured depending on the application problem
 - E.g., English vs. Vickery auctions have different rules

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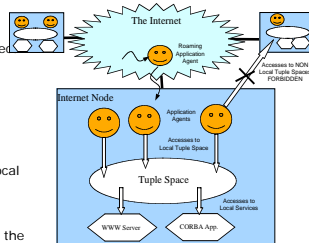
The MARS Coordination Infrastructure

- Mobile Agent Reactive Spaces
 - Developed at the University of Modena e Reggio Emilia
 - Ported on different agent systems (*Aglets*, *Java2Go*, *SOMA*, *JADE*)
 - Strictly related to TUCSON
- One shared data space on each node
- "**Tuple spaces**"
 - Attributed-based access to local resources
- Programmable tuple spaces
 - Based on the original idea of programmable coordination media (Omicini & Denti 98)
 - A "meta-level" can control and monitor all agent interactions



MARS Features

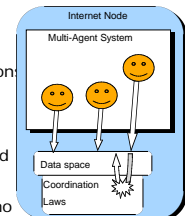
- Mobile agents roam the Internet
 - On each node, they connect to a local tuple space
- They can access it to retrieve/put data
 - Data can be accessed via attributes
 - Mediated interactions between agents via the local tuple space
 - Coordination and various interactions protocols as sequences of accesses to the tuple space
- Access to local resources
 - appears to agents as access to data in the tuple space



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Programmable Coordination in MARS

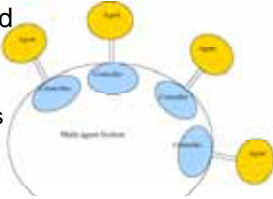
- The Tuple space of MARS is fully programmable
 - It can control and influence all interactions
- The data space can embed the coordination laws
 - Ruling, other than enabling, interaction
- Global control on the behavior of the MAS can be enacted
 - Interaction actions can be influenced and constrained
 - Control of self-interested behavior and errors
- Ease of maintenance
 - To change the behavior of the MAS, no need of changing agents, only coordination laws
 - e.g., from English to Vickery auction



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Example of Coordination Infrastructures: Fishmarket

- Each agents in a MAS
 - Is dynamically attached a controller module
 - In charge of controlling its external actions (i.e., protocol execution)
- Inspired by real-world fish market auctions
 - Fishers participate in auctions by implicitly respecting local rules
 - There is an implicit (institutional) control



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Software Engineering with Coordination Infrastructure (1)

- Clear separation of concerns
 - Intra-agent goals
 - Global MAS goals and global rules of the organizations
 - Such separation of concerns has to reflect in analysis and design
- Example: the **Gaia methodology version 2**
 - Explicitly tuned to open MAS
 - Implicitly assuming the presence of a coordination infrastructure
 - Identification of global organizational rules as a primary abstraction in the software process

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Software Engineering with Coordination Infrastructure (2)

- Advantages
 - Separation of concerns reduces complexity in analysis and design
 - Inter-agent issues separated from intra-agent ones
 - Design for adaptivity perspective
 - Agents and rules can change independently
 - Intelligence in the infrastructure
 - A trend in the scenario of distributed computing
- Drawbacks
 - Implement both agents and infrastructural programs
 - Agents are no longer the only active components of the systems
 - No longer homogeneous
 - Lack of standardization

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Institutions

- May basic researches in the area of MAS recognize that:
 - Agents do not live and interact in a virgin world
 - Agents live in a society, and as that they have to respect the rules of a society
 - Agents live in an organization, which can effectively executed only in respect of organizational patterns of interactions
- In general: Multiagent systems represent **institutions**
 - Where agents must conform to a set of expected behavior in their interactions
 - Such an approach requires the introduction of a conceptual coordination infrastructure during analysis and design (as in Gaia v. 2)

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Part 4

- Conclusions and Open Issues

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Open Issues in AOSE

- Engineering MAS for Mobility & Ubiquity
 - What models and methodologies? What infrastructures?
- Emergent Behavior: Dynamic systems & Complexity
 - Relations between MAS and complex systems
 - Exploiting emergence behavior in MAS
- MAS as Social Systems
 - Relations with social networks and social organizations
 - Self-organization
 - Performance models
- Performance models for MAS
 - How to "measure" a MAS
 - In terms of complexity and efficiency?

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Conclusions

- In our humble opinion, agents will become the dominant paradigm in software engineering
 - AOSE abstractions and methodologies apply to a wide range of scenarios
- Several assessed research works already exist
 - Modeling work
 - Methodologies
 - Implementation Tools
- Still, there are a number of fascinating and largely unexplored open research directions...
 - Ubiquity, self-organization, performance...